

EXHIBIT 7

to: US PTO

Sergey Trushkov



June 14, 2006

DOCUMENT REDACTED
Exemption 6, FOIA
5 USC 552(b)(6)

To whom it may concern:

This letter is to inform you of my effort to get my monies refunded by ISC/InventHelp. Following my May 22, 2006 letter to ISC/InventHelp, I received several calls from a Nora Miller.

She seemed to be more interested in getting me to help her, with her issue with Mr. Newman. I guess they are suing each other. She told me that if I would help her she would help me. She kept insisting that Mr. Newman was helping me. I told her that my business is with them, and Jim Folger, for he is the one that misled me. I understand that Mr. Folger still works for them, in another office. Mr. Newman said that he was now working on his other company, International Genesis; we talked about that, and nothing else. He refused to discuss ISC with me.

When I told Nora Miller this, she became very abusive and called me a liar, leaving me to believe that I would not get my money back unless I would admit that Mr. Newman was helping me.

I told her I had no reason to lie, would I would not lie for her in order for her to refund my money.

I have done a lot of research on the Internet about ISC/InventHelp. Most of the information I was able to find was on ISC old name, lots of stuff about them, not much of it good though. It would appear they are quit a scam, but I am sure you know this, since FTC sued them in 1994.

I have read what you have posted on your website about lawsuit. You should know that they are not doing what they agreed to do in the Consent Decree.

For example Jim Folger told me that my idea was going to make a lot of money. He told me that most of the people that come into his office, he sends away before they finish their coffee. He also told me that most of the money the company makes from these inventions comes from the 20% they get on the back end. Not from the money I was paying them to promote my idea.

I have told them that because I believe they have misled me. And they have agreed to refund my money. If any of the provisions of the settlement may have be violated. And I assure you that many of them were.

I have paid ISC 16,635.00

I will be mailing you a copy of this letter and the letter I send them on May 22, 2006.

Sincerely,

Sergey Trushkov

PTO/SB/2048A

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Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (703) 306-5570. Please type or write clearly.

Name of the Invention Promoter: ISC Invention Submission Corporation

Invention Promoter's Address: Paul W. Lutz Regional Manager

City: 30600 Telegraph Road Zip Code: _____

Complainant's Name: Suite 3247

Complainant's Address: Bingham Farms, Mi 48025

City: _____ State: _____

Customer's Name: _____

Georganna Rodgers

[Redacted Signature]

DOCUMENT REDACTED,
WHAT IS YOUR COMPLAINT? Exemption 6, 5 USC Sec. 552(b)(6)
USPTO FOIA 05-123

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)
~~None~~ ISC Date Bank or ISC's database

Invention promotion services offered to be performed:
None that I am aware of

Explanation of complaint between customer and invention promoter:
See enclosed letter

Georgiana Rodgers

X Signed: Georganna Rodgers Date: 5/26/04

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the U.S. Patent and Trademark Office, Mail Stop Chief Information Officer, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.

Tuesday, May 25, 2004

United States Patent and Trademark Office
Commissioner for Patents,
Mails stop 245, Inventors Assistance Office
P.O.Box 1450
Alexandria, Va. 22313-1450

Georgianna Rodgers

DOCUMENT REDACTED,
Exemption 6, 5 USC Sec. 552(b)(6)
USPTO FOIA 05-123

Dear Sirs:

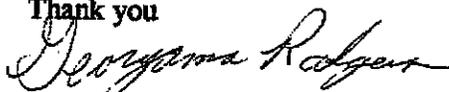
I am writing to register a complaint against the ISC Invention Submission Corporation. Several years ago I gave them ten thousand dollars to promote my product (a bottle cover) that keeps things cold for hours. They took my money, developed a small booklet, told me that a patent was pending but I have no evidence that anything else was done to develop and promote my product.

They have been resistant in giving me concerned evidence that they are doing anything for me but taking my money. A lot of things were said to me when they took my idea but little was done but the extrication of my money.

The name of the corporation is: ISC Invention Submission Corporation
Paul W. Lutz Regional Manager
30600 Telegraph Road
Suite 3247
Bingham Farms, Mi 48025

What this man told me about the things he would do for me, what is in my contract and what he actually did for me are very different from what was manifest. I feel terribly used, abused and taken advantage of and I would not recommend this company to any one as I feel gouged, and financially abused. There is not righteousness, no honesty or no performance from this company. I am told by the Patent office that there is no patent pending on my invention though I have signed contract stating that that was done....this company is a bad faith company and I would like it investigated and dealt with.

Thank you


Georgiana Rodgers

March 30, 2007

On April 26, 2006, I went to see Lori the regional director at the Clearwater office to discuss putting my invention on the market. After, listening to Lori's sales pitch, I purchased the Basic Information Package total \$845.00 which I put 200.00 down and made 3 monthly payments for the balance. January 2007, I was planning on giving them \$11,490 to market and produce my product. My sister decided to check out their credentials before I made this huge investment and what she discovered was startling. Under RIPOFFReport.com, Inventhelp used to be Intromark Invention Submission, main office in Pitts, PA.

I went under the site and I became so furious, I wanted to cry. At that time they had 35 complaints against them and that was not including the BBB or FTC complaints. After, I discussed this with my sister, I was so angry with the fraudulent misrepresentation and the scams that I also filed a complaint. On February 5, 2007, I filed a complaint with the BBB and the Department of Justice (Pinellas County).

On February 9, 2007 at approximately 12:55 I received a call from Lark Blasi. She asked me why I filed a complaint, and by law Lori did not have to reveal to me the other complaints filed against them, I told her I just want my money back. She stated that I basically needed to comply with her because since she was the compliance manager and she was the only one that could give me my money back. I said "no you're not the only one." She asked me not to file any more complaints with anyone else until she calls me back on Monday or Tuesday. Lark called me on Monday Feb 12, @ approx. 12:20 PM. She said since you are upset about what happened I will put you a check in the mail but only if you recant your complaints with the BBB and Dept. of Justice. She said once you sign the agreement and send it back to me I will put your check in the mail. I told Lark I did not want to hear anything else she had to say and just send me my money! I feel that I am being harassed by Lark and she is using coercing tactics to refund my money. The only response I want from the company is that they will send me a full refund and stop the harassing calls. I will not recant my statements.

Recently, I received legal advice with Pre-Paid legal. A letter was sent to Lark Blasi demanding my refund. However, her response had not changed. She stated the only way I could receive a full refund is by signing an agreement with her stating that I will not file anymore complaints against them.

I might not be able to get my money back but I am going to do everything in my power to stop them from ripping off someone else. Unfortunately, some have already lost thousands of dollars to this company.

Fostoria Pierson

March 30, 2007

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Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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COMPLAINT REGARDING INVENTION PROMOTER

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Name of the Invention Promotion Company: Invention Submission, Corp.
 Invention Promoter's Address: 1016 Greentree Rd. # 202/27 9th street (2 pitts.addresses)
 City Pittsburgh State Pennsylvania Zip Code 15220-3125
 Complainant's Name: Donald G. Jackman, Jr.
 Complainant's Address: [REDACTED]
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]
 Customer's Name: Donald G. Jackman, Jr

DOCUMENT REDACTED

WHAT IS YOUR COMPLAINT?

Exemption 6, FOIA

Please be as specific as possible within the space provided

5 USC 552(b)(6)

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)
Popular Science and Popular Mechanics Magazines, and Television Commercials

DOCUMENT REDACTED

Invention promotion services offered to be performed:
To make a work up for presentation to industry.

Exemption 3, FOIA

5 USC 552(b)(3)

Explanation of complaint between customer and invention promoter:

That after consultation with representative and signing disclosure forms and within the time allowed to void any contract (called and decided not to pursue this with this company (ISC)) It was later found that the company went forward and done the work up and lodged a failure to pay on my credit report through a Finance Company. Later a bound edition of the work-up of the invention was received sent to [REDACTED]

This included all the drawings and the function of the [REDACTED]. The patent was being pursued through an Attorney from Boca Ratan Fla. I had talked to several Attorney's and believe the one from Fla. was Named [REDACTED]. This I am not positive of and at present do not have access to my files on this matter. He though did have an ad in the Popular Mechanics Magazine which is how I made the initial Contact.

It has taken almost a year and a half to finally make contact with this office. The reason for the complaint is due to seeing the [REDACTED] being built in Australia and the depiction was exactly as what I designed both in form and function. (see attached)

Signed [REDACTED]

Date: August 8, 2005

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Exemption 6, FOIA
5 USC 552(b)(6)

DOCUMENT REDACTED
Exemption 3, FOIA
5 USC 552(b)(3)

COMPLAINT REGARDING INVENTION PROMOTER CONTINUED

The article in the Popular Science Magazine had a picture of the [REDACTED] with the [REDACTED] There were two construction sights showing the building of two different [REDACTED] The drawing other than the paint scheme was an exact rendering of my invention. [REDACTED]

[REDACTED] was in the possession of an attorney who is now part of a legal action for withholding other documentation which also contained the documentation pertaining to this matter. I will include a sketch of the [REDACTED] so it can be identified in the P.S. article from about a year and a half ago.

Your assistance in resolving this theft and loss of revenue from the proceeds of this invention is anticipated and any assistance rendered appreciated. Thank you.

[REDACTED]

Signed [REDACTED]

Date: August 8, 2005

To:

InventHelp
Invention Submission Corp.
Technosystems Consolidated Co.
217 Ninth St.
Pittsburgh, PA 15222

Monday, May 22, 2006

To whom it may concern:

In April of this year I called your company and spoke with someone in client services. I asked him what the company's percent of success was. He told me 2%. This was very upsetting to me. After several minutes of verbal sparring, I told him I wanted my money back. He then told me that it was like buying a house, and it was too late to get my money back.

So I decided to run Jim Folger down to see what he had to say about the matter. I made several phone calls and left many messages with no reply. I decided to drive 3 hours one way to his office, only to find that he was no longer there. However I found that Mr. Newman was still there, but he informed me that he was no longer with your company. He told me that he was involved in a law suit with your company, and could not discuss it any further. However any paperwork I may have might be helpful to him. So he made copies of my paperwork.

It was becoming obvious to me that I was not going to get any help, so I decided to go home and do my own research. InventorEd.com was very helpful.

For your information Jim Folger led me to believe that my invention was going to make a lot of money. He told me he liked my idea and that most of the people that come into his office, he sends away before they even finish their coffee. He also told me that your company makes most of its money on the back end, the 20%, again leading me to believe that your company must get a lot of inventions on the market, especially since your company would only receive the 20% after I had got all my money back.

I also noticed that the name of your company was different on Jim Folger's business card than it was on the contracts. So in my research on the internet, I found a lot of negative information on your old name, making it clear why you would change your name. You have been very bad boys, and you know it. Shame on you.

In my research I came across a law suit you settled in 1994 with the FTC. A copy is attached. You will notice as do I, that there have been several violations. I Quote:

"Specifically, the proposed settlement would prohibit ISC from misrepresenting that the Basic Information Package is an evaluation or appraisal of a client's idea, or that ISC will evaluate the merit or marketability of clients' ideas in determining whether to offer services to clients. Further, ISC would be prohibited from representing that it has specialized, valuable access to business organizations, or that it has been asked to find new product ideas for a business, unless it discloses the nature of that access or arrangement."

Further you have agreed to rescind my contract and refund all my money in the following paragraph.

"Further, ISC would be required to investigate and resolve any written complaints received from clients who entered into a contract with ISC after the date the proposed settlement is approved. If such a complaint alleges that any provision of the settlement may have been violated, ISC would be required to rescind the contract and refund all monies paid by the client."

According to my contracts, I have paid your company a total of \$16,635.00. I will be expecting a check for that full amount. If I do not hear from you within 7 days from the date on this letter, I will be filing a complaint with the FTC, BBB and Attorney Generals office in my state as well as yours.

Following that I will be contacting a reporter friend of mine at the Seattle Times, I am quit sure that there are many others in my state that would be interested in my story, and what I have found out about your company. My guess is, they too will want their money back.

P.S. best place to reach me is on my cell phone [REDACTED]
You know where to mail my check

DOCUMENT REDACTED
Exemption 6, FOIA
5 USC 552(b)(6)

Sergey Trushkov

PTO/SB/2048A

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Name of the Invention Promotion Company: INVENTION SUBMISSION CORPORATION
Invention Promoter's Address: 217 9th STREET
City PITTSBURGH State PENNSYLVANIA Zip Code 15222-3506
Complainant's Name: JAMES L. KETROW
Complainant's Address: [REDACTED]
City [REDACTED] State [REDACTED] Zip Code [REDACTED]
Customer's Name: _____

WHAT IS YOUR COMPLAINT?

DOCUMENT REDACTED
Exemption 6, FOIA
5 USC 552(b)(6)

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)

T.V. & BROCHURES WERE MAILED TO ME

Invention promotion services offered to be performed:

FACILITATE MY INVENTION (WHICH DID RECEIVE A PATENT) TO BE MARKETED AND PROTOTYPE DEVELOPED

Explanation of complaint between customer and invention promoter:

I ENTERED INTO A CONTRACT WITH ISC IN 2000, RECEIVED A PATENT (MOST OF WHICH WAS PROBLEMATIC IN THAT KAARDAL PROPPED ME JUST BEFORE MY PATENT WAS IN FINAL REVIEW) 2004 I ASKED IMMEDIATELY WHAT THEY WOULD DO TO MARKET, DEVELOP AND OTHERWISE FACILITATE THE PROCESS. I RECEIVED COPIOUS & VNUCTIOUS EXPLANATIONS OF ALL THE CLIENTS & COMPANIES THAT THEY (ISC) HAD SUPPOSEDLY CONTACTED, AND THE TRADE STATUS THAT THEY HAD DONE. I KEPT ATTEMPTING TO CONTACT THEM IN 2004-05 AND WAS NOTIFIED BY MAIL THAT KAARDAL HAD RETIRED AND THAT LEONARD & PROEHL WOULD NOW HANDLE MY ACCOUNT. IT IS A FACT THAT THEY SCAM PEOPLE, AND DO LITTLE OR NOTHING FOR \$13,000 THEY CHARGE IN VARIOUS STAGES TO MAKE YOU BELIEVE THAT IF YOU DON'T HURRY & PAY, YOU WILL LOSE YOUR OPPORTUNITY FOR EVER - I CALLED LEONARD & PROEHL TO ASK WHAT THEY WOULD DO TO HELP ME SINCE KAARDAL & ISC WERE NOT AND IT WAS CRITICAL TO MOVE FORWARD SINCE I NOW HAD GOTTEN THE PATENT - THEY SAID THAT THEY COULD DO NOTHING.

Signed _____

Date: 11/11/06

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03/22/2006 12:51

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PAGE 03/04

DOCUMENT REDACTED

Exemption 3, FOIA

5 USC 552(b)(3)

03/22/06

Dear Sirs/Madam:

I have been sorely scammed regarding my idea for a new invention in the [REDACTED] for approximately \$13,000.00

The company to whom I speak of has changed their name multiple times, most likely to avoid lawsuits. I saw that in February of 2004, they agreed to pay \$1.2 million dollars in consumer redress to settle FTC charges it misrepresented invention promotion charges. There were Invention Submission Company. They are now InventHelp.

My story begins in May of 2004. I have been a nurse in the LTC industry for greater than 24 years. My invention stemmed from [REDACTED] that I have worked in since 1980. I took my idea to the Invention Submission Company out of Pittsburgh, PA. A man by the name of Drew Hill flew to my city in Columbus, Ohio. I met with him several times and I did a drawing of my idea, and a 4-page essay of the invention for why, what, and how. He sold me the package and stated that when things got rolling, at the end of the 2 year contract, I would be offered to market it myself, or continue to have them market it, and split the profits 80/20 with me getting the 80% and them getting the 20% for marketing. He suggested I take it to a patent attorney, I did this, not knowing that the patent attorney was "IN" with the Invention Company, and would simply take my money (\$1,000.00) and would offer me up a simple book of why he would not recommend a patent. The other ¾ of the book showed me how the invention would benefit not only [REDACTED] in America, but also in countries around the world. When I received these facts, I ask about what I could do differently to get a patent. I was told that if I could add features to my invention that would clearly define the difference in my invention and the ones already with patents that were similar. I did this and spoke with Mr. Hill again, and a man by the name of Dan. Dan is no longer available for me to talk to, as he now works in the patent departments, or so I am told this when I call. No one ever contacted me again. Dan kept telling me that I did not need a patent, that I had signed a disclosure statement and my invention name would not get out. However, I looked on "Googol" just about 6 months ago, and I find the same name that I came up with, on an invention that was the not the same, but had the same concept behind it.

I was also told in May of 2004, that I would be invited to a Gallery in Pittsburgh, the next year in June. I was told that I would be sent 4 tickets and would be able to see my invention on display. I was so anxious to go and see my idea "for real". Finally, with not one word from them, I placed a call to inquire about the Gallery. The woman informed me that IF I decided to fly up there, I would be only allowed to go in and see my exhibit and would have to be escorted in and then escorted out. I would fly there and would only be permitted to see my invention for maybe... 5 minutes. They told me that that there would be marketing people presenting my invention to private manufacturing companies. No one would be permitted to go in with me! It is completely opposite from what they told me one year before.

I called several times about advertising, and finding a manufacturing company. I even called and gave them the name of a manufacturing company. They failed to follow up on this. Today, I all I get from them is a listing of companies no one has ever heard of and in the 18 months that I have paid them, they have sent me only 1 response of a company not being interested. I have called and done a formal request of cancellation of the contract and full return of my \$13,000.00. They absolutely refuse.

I took my life's savings and entrusted them to help me get a patent, and to get the invention made and out to the public. The invention benefits [REDACTED]

This company says there have done everything they said they were going to do. It's not funny, but interesting that I contacted another patent attorney and my invention is now on its way to be patented, a prototype being made, and the logo has been changed with getting a trademark for the name. I have also brought on board the manufacturing company that I originally had asked InventHelp to contact and follow through on.

United States Patent and Trademark Office

An Agency of the Department of Commerce

Complaint: February 2007-Downs

- [Complaint Regarding Invention Promoter](#)
- [What is your Complaint?](#)

Complaint Regarding Invention Promoter

Date of Correspondence: August 4, 2006

Name of the Invention Promotion Company: Invention Submission Corp/Intromark/ISC

Invention Promoter's Address: 217 Ninth St., Pittsburg, PA 15222-3506

Complainant's Name: Deborah Downs

Complainant's Address: P.O. Box 1693, Orting, WA 98360-1693

Customer's Name: Deborah Downs

What is your Complaint?

Name of mass media invention promoter advertised in: Television

Invention promotion services offered to be performed: Basic info package – invention submission services to industry, presentation and viewing at index trade shows

Explanation of complaint between customer and invention promoter: WA rep lied to me and misrepresented company services. He have me a personal appraisal of my invention, conveyed to me that it was very marketable. He told me time was of essence. Had to get basic info package and submission services started ASAP. Rep told me paperwork I signed was merely a formality for legal purposes, that their success rate was much higher than 0%. Purchased B.I.P, still incorrect to date after two printings, took back to rep in WA who blew us off, told me marketing companies wouldn't even be viewing it. Talked us out of a patent when their patent search attorney told us a full utility patent was possible. Purchased VIP submission package. Found out companies Inventhelp claimed to send my presentation to received nothing. I complained in writing to Inventhelp and FTC. They refuse to give full amount I have paid. They keep claiming they actually did me a service. Their customer service rep in PA is nasty and argumentative. I am out a total of \$8,936.67. I just want my money back. This company is a complete scam!

Signed: /s/ Deborah Downs

Date: September 1, 2006

Last Modified: 12/30/2009 6:48:01 AM

PTO/SB/3040A

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Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE

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Name of the Invention Promotion Company:

Invention Promoter's Address: ISC Invention Submission Corporation

City Pittsburgh State Pa. Zip Code 15222-3506

Complainant's Name: Benito Rodriguez

Complainant's Address: [REDACTED]

City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Customer's Name: Benito Rodriguez / Inventor

WHAT IS YOUR COMPLAINT? DOCUMENT REDACTED, Exemption 6, 5 USC Sec. 552(b)(6) USPTO FOIA 05-123

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e. TV, Radio, Newspaper, Magazine, Other)

Invention Submission Corporation, tradeshows, tv, magazines etc.

Invention promotion services offered to be performed:

Expose to special private companys, News releases, catalogs ads

Explanation of complaint between customer and invention promoter:

I was made to believe that they were going to help me promote and sell my invention. They said that if I made payments as a way of saving money with them that by the time the patent came I would have money for promotion and marketing and money for trade shows and their exposure to special private list of companys they know. I called them, they had no results not even a call. I stopped payments thinking I was saving but they finaced the contract, they got all their money and I was stuck with a financed bill. I was sent to collections for failure to save my own money. All I have is a book and no results, not even a call or letter from anyone. I truely believe that I was taken and promised much and never expected that a company that is advertised almost every where is allowed to scam people who need and depend on trust in times of need. Please help!!!

Signed: Benito Rodriguez Date: 8-12-04

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