

**InventHelp®**

**FAX: 412-288-1354**

**CUSTOMER UNDERSTANDING SURVEY-P**

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**CUSTOMER UNDERSTANDING SURVEY**

**IN AN EFFORT TO BETTER SERVE OUR CUSTOMERS, WE WOULD APPRECIATE YOUR COMMENTS ABOUT OUR SALES REPRESENTATIVES, LITERATURE AND SERVICES. IF WE DETERMINE ANY CONFUSION OR MISUNDERSTANDING EXISTS, ONE OF OUR CUSTOMER SERVICE PEOPLE WILL CONTACT YOU TO CLARIFY THE SITUATION. PLEASE TAKE A MOMENT TO COMPLETE THIS FORM.**

	<u>YES</u>	<u>NO</u>
1. I have received the following literature describing the services of your company:		
a) InventHelp®: HOW WE WORK Brochure . . . . .	_____	_____
b) BASIC INFORMATION PACKAGE—A SERVICE OF InventHelp® Brochure . . . . .	_____	_____
c) AFFIRMATIVE DISCLOSURE STATEMENT (Please Answer Both i and ii)		
i. Which was furnished to me during my initial contact with InventHelp® (first meeting or first mailing). and	_____	_____
ii. Which I read and signed before signing any InventHelp® contracts. . . . .	_____	_____
d) DISCLOSURE PRIOR TO ENTERING INTO A CONTRACT FOR INVENTION PROMOTION SERVICES		
i. Which was furnished to me prior to entering into any InventHelp® contracts, and which I read and signed. . . . .	_____	_____
e) SERVICES AND FEES Brochure . . . . .	_____	_____
f) Patent Referral Services Brochure . . . . .	_____	_____
2. I understand that no InventHelp® sales representative is permitted to make any statement that is inconsistent with and/or varies the information communicated to me in writing in the above documents and no sales representative has made any such statement. . . . .	_____	_____
3. I received an explanation of InventHelp's services and the prices for these services in advance of becoming an InventHelp® client. . . . .	_____	_____
4. I understand InventHelp® does not subsidize inventions nor provide venture capital and relies on my payment of the submission fee to perform its submission work. . . . .	_____	_____
5. I understand that InventHelp® services do not include displaying my actual invention or invention materials at trade shows. InventHelp's principal purpose for attending trade shows is to try and establish new contacts and Data Bank registrations for our company. My invention will only be displayed at InventHelp's INPEX® invention show if I purchased a separate INPEX® Galleria service. . . . .	_____	_____
6. InventHelp® literature, contracts and sales representatives have made it clear that there is no promise or likelihood of success or profit and nothing has been stated to me by an InventHelp® sales representative which would contradict this or lead me to believe otherwise. . . . .	_____	_____
7. Yes, I agree that no projections of profits, income or royalties of any kind have been made to me by an InventHelp® sales representative. I also understand that the 80%/20% division of royalties referred to in the Intromark Proposal is not a promise or a statement that there is a likelihood that any royalties will actually be earned or received by me. . . . .	_____	_____
8. Yes, I agree that no one at InventHelp® has given me an opinion or made a statement about the future success of my invention, or has stated to the effect that, "Your invention looks like a sure thing," "It's a winner," or "I really believe you're going to make a lot of money on this idea." I have not in any way relied on these or any similar statement in purchasing InventHelp® services. . . . .	_____	_____

**EXHIBIT**  
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- 9. Yes, I agree that no one at InventHelp® has stated or implied that I must get started today or I will miss out on my chance for profit. ....
- 10. I understand that InventHelp® does not evaluate inventions but rather emphasizes the most positive features of each invention as does a resume. I also understand that InventHelp® has no review committees or other individuals who decide whether or not to work with my idea and that InventHelp® accepts most inventions. ....
- 11. a) I understand that InventHelp® accepts patentable and unpatentable inventions and that patented inventions, like unpatented inventions, may or may not be marketable. ....  
 b) I also understand that the patentability of my invention should not be the basis upon which I decide to have InventHelp® submit my idea to industry. ....
- 12. I understand that InventHelp® cannot be aware of or responsible for the existence of similar concepts or products which may already be on the market or which may be introduced at a later time. ....
- 13. I understand InventHelp® does not itself perform patent services or give patent advice, but can refer me to a patent attorney to obtain patent services and patent advice. ....
- 14. I have chosen to apply for a patent, and I understand that I am free to choose a patent attorney to handle the application for me, other than the one to whom InventHelp® is referring me. ....
- 15. I understand that I have previously authorized the exchange of information between my patent attorney and InventHelp®, which included my patent attorney sending copies of my preliminary patentability search and opinion to InventHelp®. I also understand I have further authorized my patent attorney and InventHelp® to continue to exchange information with regard to my patent application. ....
- 16. My decision to proceed with a design patent and/or a utility patent is based on the advice of a patent attorney and is in no way based on anything which any InventHelp® sales representative has said. I understand that if I have any questions about the difference between a utility patent and a design patent that I am to discuss these with my patent attorney. ....
- 7. I understand that I have disclosed my invention to InventHelp® for purposes of its submission services. I understand that my disclosure will be sent to my patent attorney by InventHelp®, and my attorney may contact me for supplemental information if, in his judgment, he believes it is required. ....
- 18. I understand that neither InventHelp® nor the patent attorney/patent agent can promise or guarantee that the Patent and Trademark Office will issue a patent and a patent can be denied at any time during the pendency period. ....
- 19. I understand that if my patent attorney recommends that the type of patent application should be changed, the price for the patent application services may be modified accordingly. ....
- 20. I understand that I must communicate directly with my patent attorney/patent agent regarding all patent matters, and no InventHelp® sales representative is permitted to give me patent advice, and in fact no patent advice has been given to me by any InventHelp® sales representative. ....

The above responses are true and correct.

\_\_\_\_\_ Your Name \_\_\_\_\_ File No. \_\_\_\_\_ Date \_\_\_\_\_

My Phone Number: Area code ( ) \_\_\_\_\_ Home \_\_\_\_\_ ( ) \_\_\_\_\_ Business \_\_\_\_\_

Best Time to Reach Me: \_\_\_\_\_